Resolving Conflict In Teams

LEARN TO:

- Effectively resolve workplace conflict and enhance productivity, efficiency, and morale.
- Help others take responsibility for solving workplace conflict.
- Reduce the negative effects of workplace conflict on individuals, groups, and the organization.

COURSE OBJECTIVE

This course teaches leaders how to recognize that a conflict is escalating and minimize damage by using the most appropriate resolution tactic -- regardless of which stage a conflict is in.

Leaders also learn the true cost of conflict to an organization and techniques for handling even the most challenging conflict-related situations.

KSU Employees Register at: http://tinyurl.com/kennesaw-rcit
All Others Please Register at: http://tinyurl.com/kennesaw-pdc

(Cost for KSU Employees: $65  ~  PDC Partners: $95  ~  0.4 CEU Credits)

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