Effective coaching is one of the most important drivers of performance. Through this course you will be able to increase the agility and impact of coaching and feedback skills to help guide people toward success in new or challenging situations or help people improve or enhance their work performance.

**Participants will learn to:**

- Make the most of each coaching opportunity.
- Provide input to help team members gain timely insights into their work.
- Enhance the confidence and competence of their staff on an ongoing basis.
- Build an engaged workforce that feels challenged and valued.